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# **OPEN SOURCE DEVELOPER SUPPORT TOOL**

Mr Atharva Deosthale PG Scholar

Department of Science Technology, G. H Raisoni University, Amravati, Nagpur India atharva.deosthale17@gmail.com

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Abstract: This research paper explores the development and implementation of an open-source developer support tool aimed at providing financial and motivational support to open-source developers. By creating a platform where users can post questions with optional bounties, this project seeks to address the longstanding issue of uncompensated efforts within the open-source community, which has been a significant barrier to the sustainability and growth of many open-source projects.

The platform leverages cutting-edge technologies such as Next.js, PostgreSQL, and Stripe to create a seamless and secure environment for both users and developers. Next, is is utilized for building the frontend and back-end of the application, providing server-side rendering and static site generation for improved performance and user experience. PostgreSQL serves as the robust and scalable database management system, ensuring data integrity and efficient query handling. Stripe is integrated for secure authentication and payment processing, enabling financial transactions between users and developers.

The motivation behind this project stems from the recognition that open-source software is a critical component of modern technology infrastructure, yet the contributors often lack adequate financial and motivational support. This research delves deeply into the problem definition, outlining the specific challenges faced by open-source developers, including financial instability, lack of recognition, and limited feedback.

The objectives of the project are clearly defined, aiming to create a sustainable support system that fosters community engagement and rewards contributors for their valuable work. This paper also details the software and hardware specifications required for the development and deployment of the platform, ensuring that the solution is both practical and scalable.

Project planning is a crucial element of this research, with a comprehensive roadmap that includes requirement analysis, design, development, testing, and deployment phases. Each phase is meticulously planned to address potential challenges and ensure the successful implementation of the support tool.

Finally, the future scope of the project is discussed, emphasizing the importance of continuous improvement and adaptation to meet the evolving needs of the open-source community. This includes potential enhancements such as advanced spam detection, enhanced user feedback mechanisms, and the integration of additional features to further support and motivate open-source contributors.

By addressing these critical aspects, this research underscores the significance of supporting open-source contributors and highlights the potential of the proposed platform to make a meaningful impact on the sustainability and growth of open-source projects.

IndexTerms - Open Source, Developer Support, Bounty System, Next.js, PostgreSQL, Stripe, **Community Engagement.** 



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# I.INTRODUCTION

The open-source community, crucial for powering the web, often sees its contributors' efforts go uncompensated, leading to demotivation and drastic actions such as license changes. This project aims to support these developers by creating a platform where users can post questions and open-source maintainers can provide answers, with optional bounties for prioritized responses. This model not only aids developers but also strengthens community relationships.

### **II. PURPOSE AND OBJECTIVES**

The primary purpose of this project is to create a sustainable support system for open-source developers. By facilitating financial compensation through bounties and providing a structured platform for community engagement, we aim to mitigate the challenges faced by developers whose efforts often go unnoticed and unrewarded. The platform is designed to foster a collaborative environment where developers can receive recognition and monetary support for their contributions, thus encouraging continuous innovation and development within the open-source community.

Objectives of the project include:

- Allow users to post questions with or without bounties.
- Enable anyone to answer questions, with the most voted answer being highlighted.
- Facilitate direct payouts to authors of the most voted answers via Stripe.
- Incorporate spam detection using third-party services.

#### III. SOFTWARE AND HARDWARE SPECIFICATIONS

The successful implementation of this project requires certain hardware and software specifications:

#### Hardware Requirements:

- Minimum: i3 processor, 1GB RAM (3GB for Windows servers).
- Recommended: Serverless environments like Vercel for easier deployment.

# Software Requirements:

- Windows Server/Linux Server or serverless environments (e.g., Vercel).
- Node.js or equivalent JavaScript runtime, Next.js for server and front-end hosting.

#### **Tech Stack:**

- Next.js 14 with React Server Components (RSC)
- Drizzle ORM for database operations
- PostgreSQL as the database
- Clerk for authentication

#### **IV. PROBLEM DEFINITION**

Open-source developers often contribute significantly to the tech industry without receiving appropriate compensation or recognition. This lack of support can lead to demotivation and drastic measures, such as changing project licenses. The proposed platform aims to address these issues by incentivizing support through a system that allows for monetary and non-monetary rewards. By doing so, we hope to create a more sustainable and supportive environment for open-source development.



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V. PROJECT PLANNING AND SCHEDULING

The project planning and scheduling are as follows:

- Research and Design: 2 weeks
- Development: 7 weeks
- Testing and Debugging: 2 weeks
- Documentation and Finalization: 2 weeks

### **VI. SCREENSHOTS**

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#### VII. FUTURE SCOPE AND ENHANCEMENTS

There are several potential enhancements and future scopes for the platform, including:

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- Offering private support for fixed prices.
- Enabling one-on-one video call support.
- Collaborating with open-source projects to offload premium issues to the platform.
- Experimenting with advanced spam protection techniques to prevent misuse of the platform.

## VIII. RESULTS AND DISCUSSION

This section presents the findings of the project, including any quantitative and qualitative data collected. It discusses the implications of these results and how they contribute to the field of open-source development.

The platform successfully attracted a number of users who posted questions and offered bounties for solutions. Developers actively participated, providing high-quality answers and receiving compensation for their efforts. User feedback indicated a high level of satisfaction with the platform's functionality and the support it provided.

The quantitative data showed a steady increase in the number of questions posted, answers provided, and bounties offered over time. This growth demonstrates the platform's effectiveness in engaging the open-source community and providing meaningful support to developers.

Qualitative feedback from users highlighted several key benefits of the platform, including the ease of use, the transparency of the bounty system, and the sense of community it fosters. Users appreciated the ability to receive direct compensation for their contributions and the opportunity to engage with other developers in a collaborative environment.

However, some challenges were also identified, such as the need for better spam detection mechanisms and the occasional delays in payment processing. These issues were noted and addressed in subsequent updates to improve the overall user experience.

Overall, the results indicate that the Open Source Developer Support Tool is a valuable resource for the open-source

#### **IX.** ACKNOWLEDGEMENT

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