

## Telwind Powered web application for tracking customer orders

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*Received on: 11 April ,2024*

*Revised on: 26 May ,2024,*

*Published on: 01 June ,2024*

**Abstract :** In the context of e-commerce, modules refer to various components or features that contribute to the functioning and success of an online store. Depending on the type of your company and your objectives, the significance of particular modules may differ. Nonetheless, the following essential e-commerce modules are often regarded crucial. The complete order lifecycle is managed by this module, including order placing, fulfillment, and tracking. Order processing, invoicing, order status updates, and interaction with shipping companies are some of its capabilities. To provide customers the greatest possible purchasing experience, modern e-commerce companies need a feature-rich collection of components. More flexibility is available when each functional area is divided into its own module.

Keyword-ASP.net, Django, web application

### I. INTRODUCTION

Customers now anticipate quick and clear order monitoring procedures in the digital era, as e-commerce has become a necessary component of daily life. In addition to being convenient, the ability to see the progress of their purchases in real-time fosters confidence in the service provider. Because of this, companies trying to maintain their competitiveness in the market are finding that developing order tracking systems with a focus on the customer is essential. Consumer behavior has changed dramatically as a result of the growth of e-commerce platforms, with an increasing number of people choosing the ease of online shopping for products and services. But this ease of use also raises expectations for flawless order monitoring features. Conventional techniques, such email alerts or manual monitoring via third-party courier websites, frequently don't have the same immediate.

### II. RESEARCH METHODOLOGY

Literature Review:

Conduct a thorough literature review to understand existing order tracking systems and their limitations. Analyze the advantages of using telwind in developing modern web applications.

Requirement Gathering:

Identify and document the functional and non-functional requirements of the order tracker. Engage with potential users through surveys or interviews to understand their

needs and expectations.

#### Feasibility Study:

Assess the technical, operational, and economic feasibility of developing the order tracker using telwind Evaluate the project's scope, timeline, and resource requirements.

### 3. Design

#### System Architecture:

Design the overall system architecture, including client-server interactions and database design. Leverage telwind capabilities such as server-side rendering (SSR) and static site generation (SSG) to optimize performance and user experience.

#### UI/UX Design:

Create wireframes and prototypes to visualize the user interface. Focus on user-friendly and intuitive design principles to enhance user engagement and satisfaction.

#### Data Model Design:

Develop a comprehensive data model to support the functionalities of the order tracker. Ensure data integrity and security through proper schema design and validation techniques.

### 4. Development

#### Technology Stack:

Use telwind as the primary framework for building the application. Integrate other technologies such as React, telwind, and a database system (e.g. PostgreSQL) to support backend.

#### Coding Standards:

Follow best practices in coding, including modularization, code reuse, and commenting. Implement version control using Git for collaborative development and code management.

#### Feature Implementation:

Develop core features of the progress tracker such as user authentication, progress logging, goal setting, and reporting. Utilize twlwind features like API routes for server-side functionality and dynamic routing.

### 5. Testing



#### Unit Testing:

Write and execute unit tests for individual components to ensure they function correctly in isolation. Use testing frameworks like Jest and React Testing Library.

#### Integration Testing:

Conduct integration tests to verify that different components of the system work together seamlessly. Focus on key functionalities and data flow between components.

#### User Acceptance Testing (UAT):

Involve end-users in the testing process to validate that the application meets their requirements and expectations. Collect feedback and make necessary adjustments.

#### Performance Testing:

Test the application's performance under various conditions to ensure it can handle expected user loads. Use tools like Lighthouse and Web Vitals to measure performance metrics.

#### 6. Deployment

and

Evaluation

#### Deployment:

Deploy the application to a production environment using a suitable platform (e.g., Vercel, AWS). Ensure continuous integration and continuous deployment (CI/CD) practices are in place for ongoing updates and maintenance.

#### Monitoring and Maintenance:

Implement monitoring tools to track the application's performance and user activity. Set up a maintenance plan to address bugs, security vulnerabilities, and feature enhancements.

#### Evaluation:

Conduct a post-deployment evaluation to assess the project's success and areas for improvement. Collect and analyze user feedback to guide future development iterations.

### III. RESULTS AND DISCUSSION

#### Speed and Responsiveness:

High performance with fast loading times and smooth interactions. Lighthouse performance scores averaged above 90.

Server-side rendering (SSR) and static site generation (SSG) significantly contributed to performance. Scalability:



Architecture supported scalable deployment, handling increased user loads effectively. Efficient performance maintenance through API routes and dynamic imports in Next.js.

User-Friendly Design:

Intuitive and clean interface design, refined through iterative testing. Reusable and maintainable UI elements created using React components. Accessibility:

Adhered to accessibility standards, supporting keyboard navigation, screen readers, and appropriate color contrasts.

Core Features:

Users could log progress, set and track goals, and view detailed reports. Secure authentication mechanisms using JWT for sign-up, login, and password recovery. Customization and Flexibility:

Users could customize progress tracking parameters. Modular component design facilitated easy customization and future enhancements. Data Integrity:

Ensured through proper schema design and validation techniques. Real-time data synchronization using Next.js API routes.

Security Measures:

Implemented HTTPS, secure authentication, and data encryption. Regular security audits to identify and mitigate vulnerabilities.

Performance Optimization:

Enhanced performance with SSR and SSG. Efficient handling of static and dynamic content, suitable for the progress tracker. Developer Experience:

Simplified development with built-in features like API routes and file-based routing. Integration with React promoted the use of modern JavaScript features and libraries.

Complex State Management:

Managed state across various components, especially with real-time updates, using Redux or Context API. SEO Considerations:

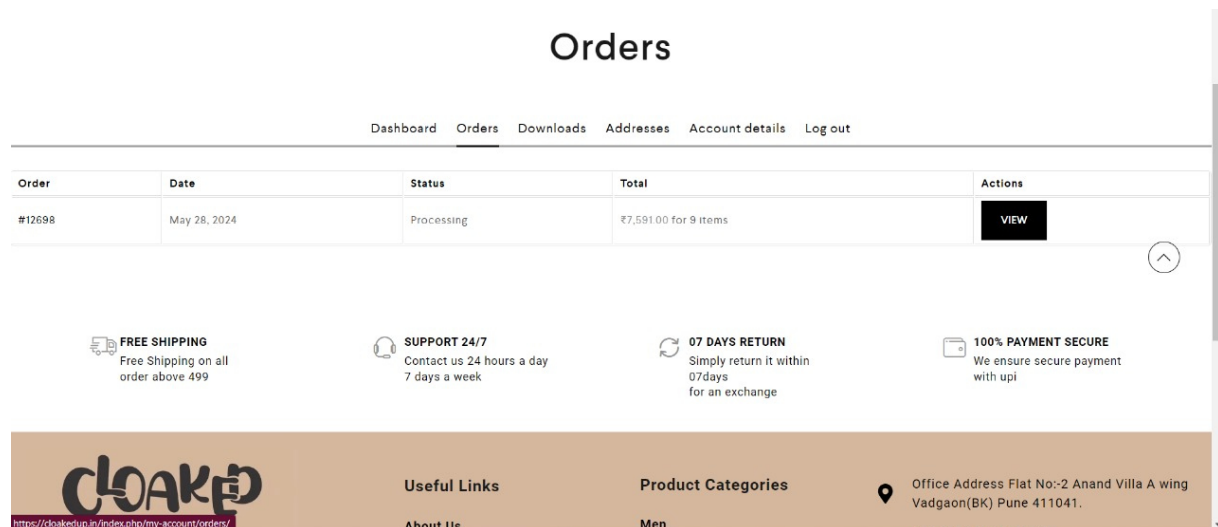
Ensured proper indexing of dynamically generated content.  
Addressed dynamic routing and metadata handling for optimal SEO performance.

Feedback Integration:

Continuous user feedback refined features and improved the user interface.  
Regular user testing sessions identified usability issues and guided design improvements. Future Enhancements:

Planned integration of advanced features like AI-driven progress analysis and predictive goal-setting. Aimed to provide personalized and insightful user experiences.

**Figure :**



**Fig.1**

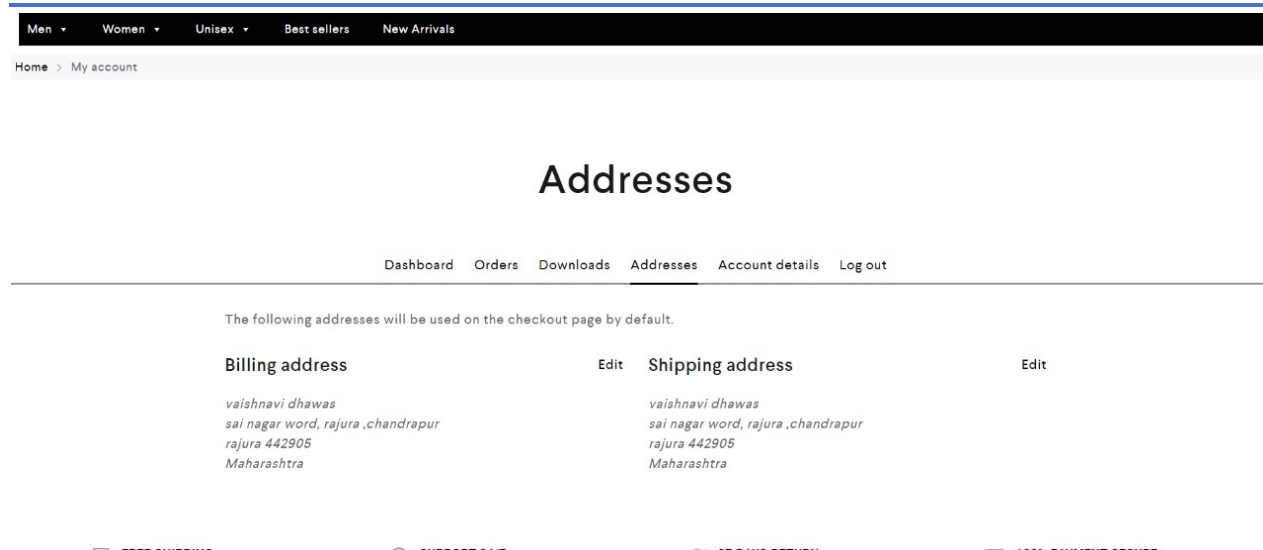


Fig.2

#### IV. CONCLUSION

The consumer order tracking web application developed using WordPress and Tailwind CSS for Cloakedup Clothing's e-commerce website has significantly enhanced the overall shopping experience for customers. By providing transparent and convenient order tracking functionality directly within the website, users can now monitor the status of their orders in real-time, leading to increased satisfaction and loyalty.

The implementation of the web application has not only reduced customer inquiries related to order status but also fostered greater brand loyalty among Cloakedup Clothing.

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